Patient and Family Decision Support Tool

PHSA Ethics Service

You can use this tool to explore what matters most to you in making a difficult health care decision. This tool is intended to be worked through with support from the PHSA Ethics Service, and you can contact us at: ethics@phsa.ca.

We understand that making big health related decisions can have far-reaching and lasting effects and that is partly why they are so difficult to make. We have created this tool in order to help you identify personal history, values, supports and information that you bring to your decision making as that may help you with this process. Throughout, you may find it helpful to talk about your decision with loved ones, spiritual leaders, counsellors, cultural liaisons, Indigenous Health Navigators, social workers and other health care providers.

Decision



How quickly does this	
decision need to be made,	
and why?	

Information

Your Story

What, if anything, have you tried already? How did it work?	
What are your hopes, fears or concerns?	

Exploring What Matters Most to You

The writing process can help clarify our thinking around hard decisions. Some people are visual and like to map out big decisions. Others prefer to make lists.



Here, we encourage you to write down, in whatever way feels comfortable for you, what matters to you about this decision (for example, people, values, beliefs, past experiences, information, outcomes and expectations). See page 3 for more space to write notes.	
What matters most to you as this decision is made? Support Needs	
Support Needs	
How can we support you in the decision making process?	
What information and supports do you have? • Having support from people in our lives often helps when making big decisions. Who are people in your life (family, friends, colleagues, medical	



professionals, social services/counsellors) who have supported you in past decisions? Are they able to be supportive for you in this decision? What information and supports do you need? It can often be hard to know what support is available or needed. What might help you identify the supports or		
supports do you need? • It can often be hard to know what support is available or needed. What might help you identify the	services/counsellors) who have supported you in past decisions? Are they able to be supportive for you in	
information you may need?	supports do you need? • It can often be hard to know what support is available or needed. What might help you identify the supports or information you may	

Options

What options are available?	
What would each option mean for you or your loved	
one(s)?	



Which option(s) best reflect	
what matters to you? Is there	
one that feels more right	
than the others? Why?	

Resolution

Where do we go from here?	
What might help you feel at ease with your decision?	
What support might help with any immediate, ongoing and/or future needs?	



What Matters Most to You

Use this space to write down, in any way that feels comfortable, what matters to you in terms of this decision (for example: people, values, beliefs, past experiences, information, outcomes and expectations).

